



License Management

User's Manual

April 2026

Revision 1.0

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April; 2026

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Revision History

Revision	Description	Date	Revised By
1.0	New Release	2026/04/20	Prasanthi

License Management User's Manual

This document provides a step-by-step guide for purchasing, activating, and managing the runtime software license for the License Portal.

1. Supported Products

- Runtime Software – Standard Edition
- Runtime Software – Pro Edition

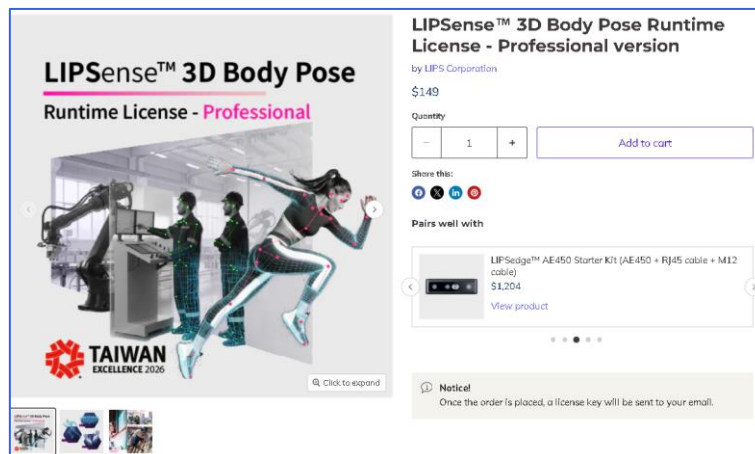
2. Purchase & Activation Process

The acquisition and activation of Runtime software **require** the successful completion of a standardized four-stage workflow to ensure the secure and accurate allocation of digital licenses. This process integrates order placement through bank transfer or PayPal with a mandatory account registration phase that relies on strict email consistency for data synchronization. Final entry into the Customer Dashboard is secured by a one-time password (OTP) verification, establishing the necessary permissions for license generation, token status monitoring, and the retrieval of essential software files.

Step 1 Add to Cart & Checkout

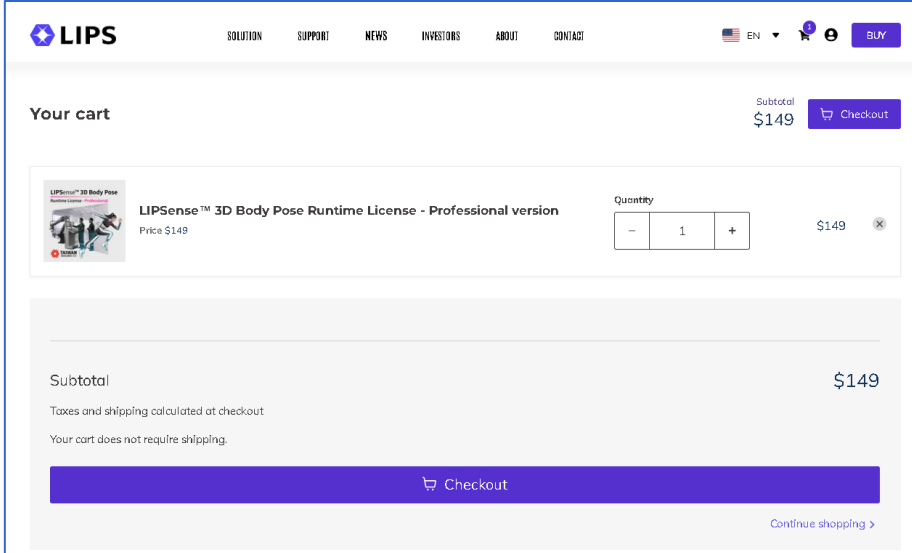
Select the desired Runtime product, review the order details, and proceed to checkout.

Available payment methods include **Bank Transfer** and **PayPal**.



Step 2 Order & Payment Confirmation

Once the order is placed, the user will receive an Order Confirmation email. After payment is confirmed, the system delivers a Payment Confirmation email with an account registration or login link.



LIPS SOLUTION SUPPORT NEWS INVESTORS ABOUT CONTACT EN BUY

Your cart Subtotal \$149 [Checkout](#)

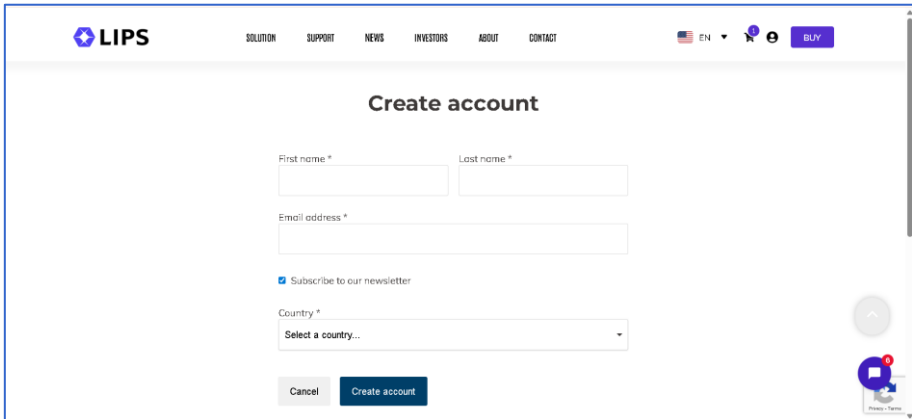
 **LIPSense™ 3D Body Pose Runtime License - Professional version** Price \$149 Quantity \$149

Subtotal \$149
 Taxes and shipping calculated at checkout
 Your cart does not require shipping.

[Checkout](#) [Continue shopping >](#)

Step 3 Register or Login

Existing users can log in directly. New users must register using the same email address they provided during purchase to create a password.



LIPS SOLUTION SUPPORT NEWS INVESTORS ABOUT CONTACT EN BUY

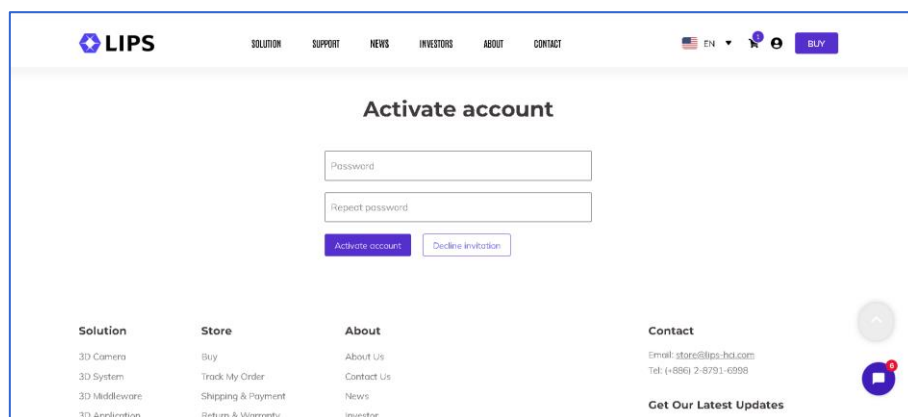
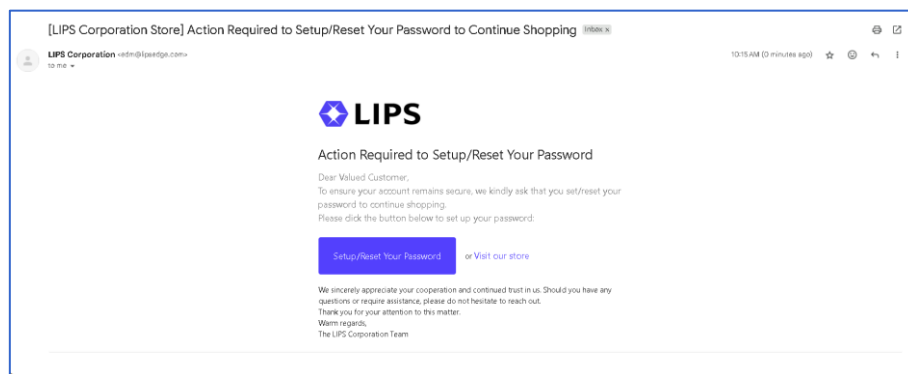
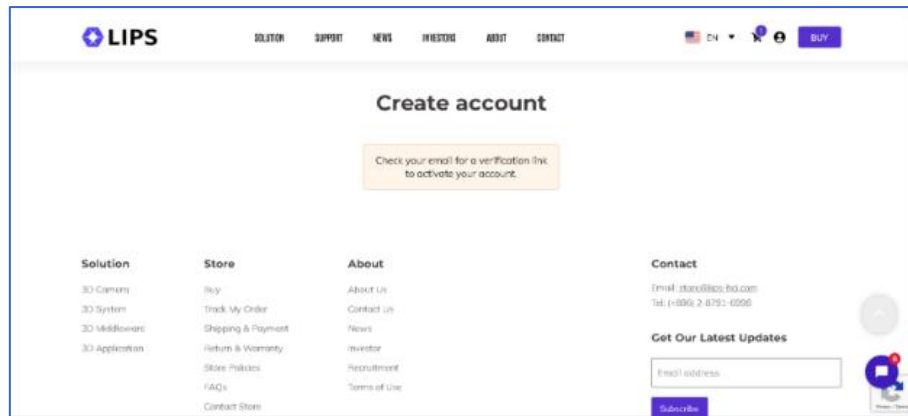
Create account

First name * Last name *

Email address *

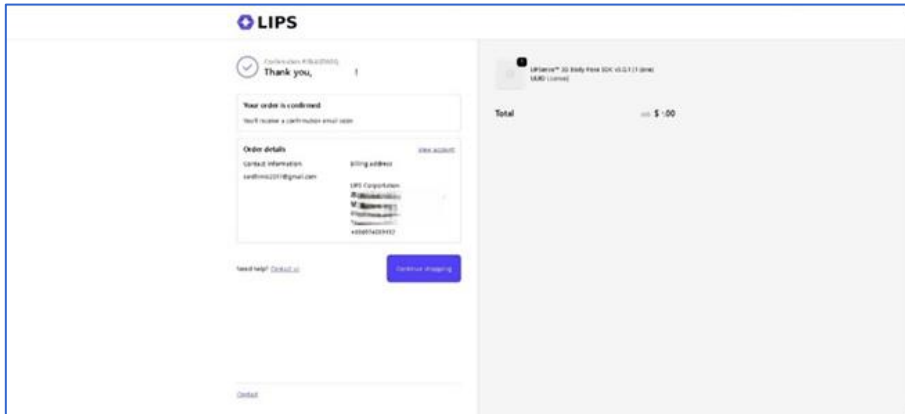
☒ Subscribe to our newsletter

Country *
 Select a country...



- Entering the password allows the user to activate the account.

- Now the user can see his cart to check out the product. Enter all relevant information and select the preferred payment method (Bank transfer and PayPal)



LIPS

Confirmation #1184278555
Thank you,

Your order is confirmed
You'll receive a confirmation email soon.

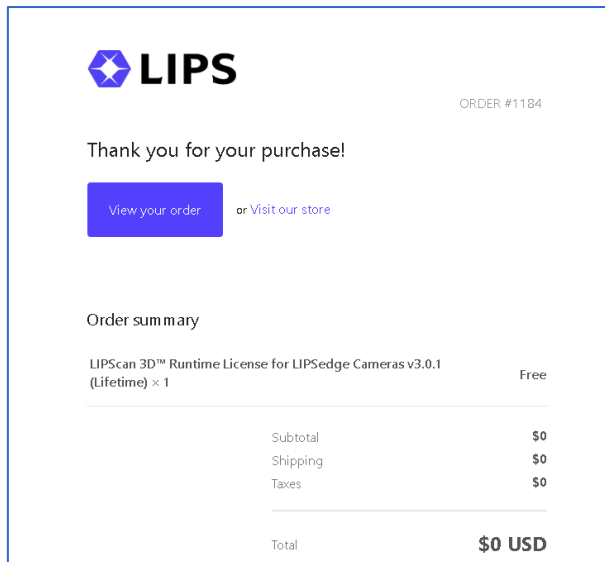
Order details

Contact information: contact@lips.com | Billing address: LIPS Corporation, 1234 Main St, Suite 100, San Francisco, CA 94105

Need help? Contact us | [Contact us](#)

Total: \$0.00

- The user will receive a purchase confirmation email once the payment is received.



LIPS

ORDER #1184

Thank you for your purchase!

[View your order](#) or [Visit our store](#)

Order summary

LIPScan 3D™ Runtime License for LIPSedge Cameras v3.0.1 (Lifetime) × 1	Free
Subtotal	\$0
Shipping	\$0
Taxes	\$0
Total	\$0 USD

Step 4 Email Verification (OTP)

- After the payment is received, the user will receive another email with registration for the user's dashboard and dashboard link.
- For details, refer to this guide: https://youtu.be/xMpBH_ad29U



Thank You for Your Purchase!

✓ **Payment Confirmed**

Dear santhirm1,

We have successfully received your payment, and your software license is now ready for activation!

After you receive the LIPS camera, follow the steps below to activate your software license.

1. Register Your Account

Please click the button below to access the registration page:

Register Account Now

⚠ **Important Notice:** Please ensure you register using the same email address that was used for this purchase.

This allows our system to correctly identify your license.

2. Manage Your License

After completing registration, you can manage and download your license from the License Management Platform:

Access License Management

📋 What You Can Do in the License Management Platform:

- ✓ View your software license details
- ✓ Download license files
- ✓ Manage license settings
- ✓ Monitor usage status

- The user must use the same email he used for the purchase to register for the user's dashboard.



Sign up

Create a new account.

Email address

Name

Password

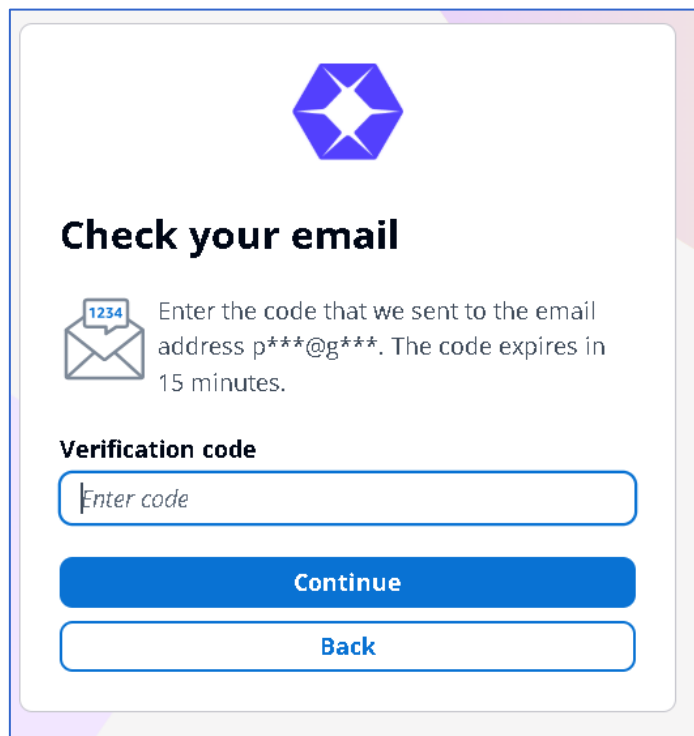
Confirm password

☐ Show password

Sign up

Have an account already? [Sign in](#)

- A one-time verification code (OTP) will be sent to a registered email. Enter the code to access the Customer Dashboard.





Check your email

 Enter the code that we sent to the email address p***@g***. The code expires in 15 minutes.

Verification code

Enter code

Continue

Back

- Customer Dashboard

From the dashboard, users can view purchased products, check token status, generate licenses, and download license files.

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
Body Pose v7.1 (Pro)	N/A	No	N/A	N/A	Create
Body Pose v7.2 Upgraded from Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
Body Pose v7.3 Upgraded from Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
LIPSense™ 3D Body Pose SDK v5.0.1 [1 (one) UUID License]	123456789123	Yes	2025-12-31T00:00:00	Perpetual	Download

3. Generate License

3.1 Generate License

Before generating the license, verify these prerequisites:

Prerequisites

1. [Hardware setup](#) (Navigate to DOCUMENTS, INSTALLATION & SETUP--> and select the user's manual specific for the camera)
 2. [Software setup](#)
 3. How to find Camera serial number(<https://youtu.be/pJzNP8ZXPrk>)
 4. License setup (https://youtu.be/xMpBH_ad29U)
1. The user can find the user's manual on the lefthand side of the dashboard to check the process to generate license

LIPS license tool

Logged in as:

...

Sign out

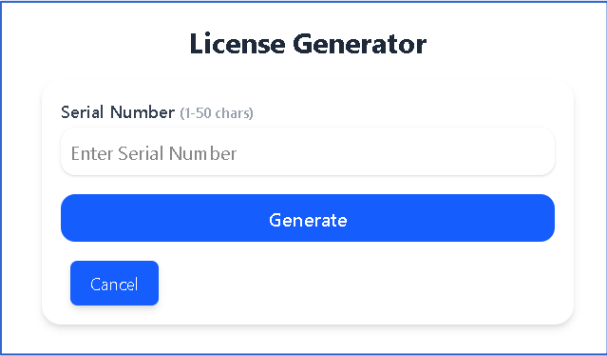
[User Manual](#)

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
Body Pose v7.1	N/A	No	N/A	N/A	Create
Body Pose v7.1	N/A	No	N/A	N/A	Create
Body Pose v7.1	N/A	No	N/A	N/A	Create
Body Pose v7.1	N/A	No	N/A	N/A	Create
Body Pose v7.1 (Pro)	924322063056	Yes	2026-02-24T00:00:00	Perpetual	Download

2. Click the Create button.

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
Body Pose v7.1 (Pro)	N/A	No	N/A	N/A	Create
Body Pose v7.2 Upgraded from Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
Body Pose v7.3 Upgraded from Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
LIPSense™ 3D Body Pose SDK v5.0.1 [1 (one) UUID License]	123456789123	Yes	2025-12-31T00:00:00	Perpetual	Download

3. A window pops-up.

A screenshot of a 'License Generator' dialog box. The dialog has a title bar with the text 'License Generator'. Inside, there is a label 'Serial Number (1-50 chars)' above a text input field containing the placeholder text 'Enter Serial Number'. Below the input field are two buttons: a large blue button labeled 'Generate' and a smaller blue button labeled 'Cancel'.

4. Enter the camera serial number

5. Click Generate.

6. Download the license file and place it in the designated application folder.

3.2 Understanding the License dashboard

Here the users' actions are available.

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
Body Pose v7.1 (Pro)	N/A	No	N/A	N/A	Create
Body Pose v7.2 Upgraded from Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
Body Pose v7.3 Upgraded from Body Pose v7.1	914356	Yes	2026-01-05T00:00:00	Perpetual	Download
LIPSense™ 3D Body Pose SDK v5.0.1 [1 (one) UUID License]	123456789123	Yes	2025-12-31T00:00:00	Perpetual	Download

- **Product ID:** The software product purchased
- **Serial Number:** The camera serial number associated with this license.
- **Token is Used:** Shows whether the license has already been generated:
 - **Yes** – The license has been created.
 - **No** – The license has not been created yet and can be generated.
- **License:** User can download the generated license here.

After downloading the license copy, paste it into the appropriate application folder.

4. Upgrade Policy

1. Within the 1-Year Upgrade Program

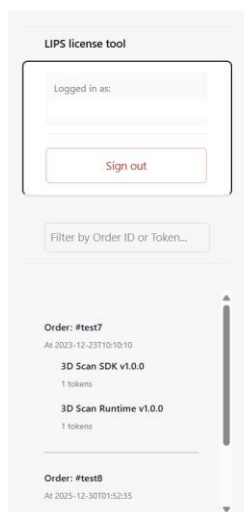
If a new version is released **within one (1) year** from the purchase date, the user can upgrade to the latest version at no additional cost.

- The latest version will be automatically available in the **CUX Dashboard**.
- Users can **download** the new version without any additional steps.
- The upgrade eligibility is based on the original purchase date.

2. After the 1-Year Period

If **more than one (1) year** has passed since the purchase date, free upgrades are **NO** longer available.

- A **Purchase Upgrade** button will appear under the **Download** option in the dashboard.
- Users can click this button to access the upgrade page.
- The upgrade must be purchased to access newer versions.
- The purchase process follows the same steps as a new license order.



Productid	UUID/SN	Token is used	Create Date	Expire Date	License
3D Scan Runtime v1.0.0	N/A	False	N/A	N/A	Create Purchase Upgrade ▼
3D Scan SDK v1.0.0	N/A	False	N/A	N/A	Create
Body Pose v7.1	12345	Yes	2025-12-30T00:00:00	2099-12-31T00:00:00	Download
Body Pose v7.1 (Pro) 1 versions pending	N/A	False	N/A	N/A	Create
Body Pose v7.2 Upgraded from Body Pose v7.1	12345	Yes	2025-12-30T00:00:00	2099-12-31T00:00:00	Download

5. Contact Support

If any problem occurs during license generation, contact to our Customer Support team for help.

Contact Information



Address:

2F, No. 100, Ruiguang Rd., Neihu Dist., Taipei 114, Taiwan (R.O.C.)



Phone:

Tel: (+886) 2-8791-6998

Fax: (+886) 2-8791-8996



Email:

support@lips-hci.com

Before contacting support: Please prepare the registered email, product name & version, camera serial number, error message/screenshot, and operating system.



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E-Mail: info@lips-hci.com