



License Management

For LIPScan 3D™

User's Manual

July 2026
Revision 1.0



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July 2026

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Revision History

Revision	Description	Date
1.0	New Release	2026/07/22

License Management– LIPScan 3D

This document provides a step-by-step guide for purchasing, activating, and managing the runtime software license for the License Portal.

1. Supported Products

- LIPScan 3D™ SDK (Windows) v2.0.3 [PC UUID License]
- LIPScan 3D™ Runtime License v.2.0.3 for Intel RealSense Cameras
- LIPScan 3D™ Runtime License v.2.0.3 for LIPSedge™ Cameras
- LIPScan 3D® Scan Desktop Application v3.0.2

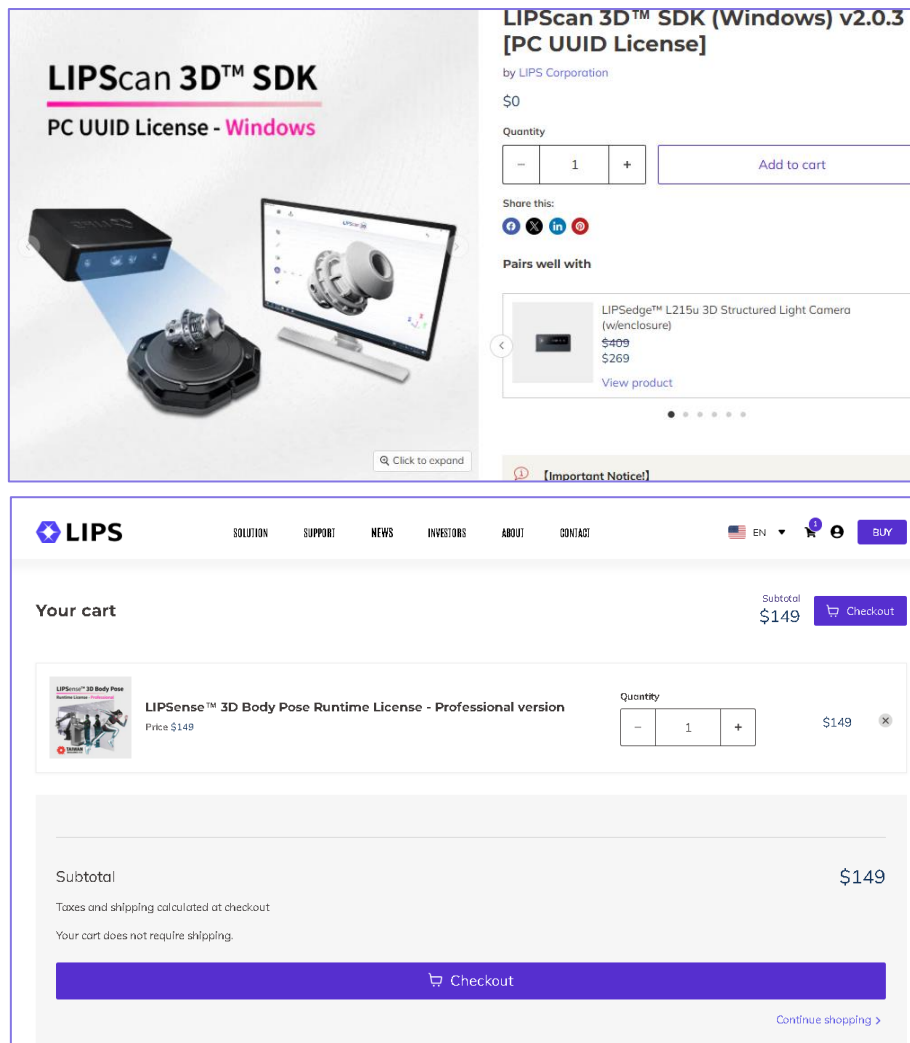
2. Purchase & Activation Process

The acquisition and activation of Runtime software **require** the successful completion of a standardized four-stage workflow to ensure the secure and accurate allocation of digital licenses. This process integrates order placement through bank transfer or PayPal with a mandatory account registration phase that relies on strict email consistency for data synchronization. Final entry into the Customer Dashboard is secured by a one-time password (OTP) verification, establishing the necessary permissions for license generation, token status monitoring, and the retrieval of essential software files.

Step 1 Add to Cart & Checkout

Select the desired Runtime product, review the order details, and proceed to checkout.

Available payment methods include **Bank Transfer** and **PayPal**.

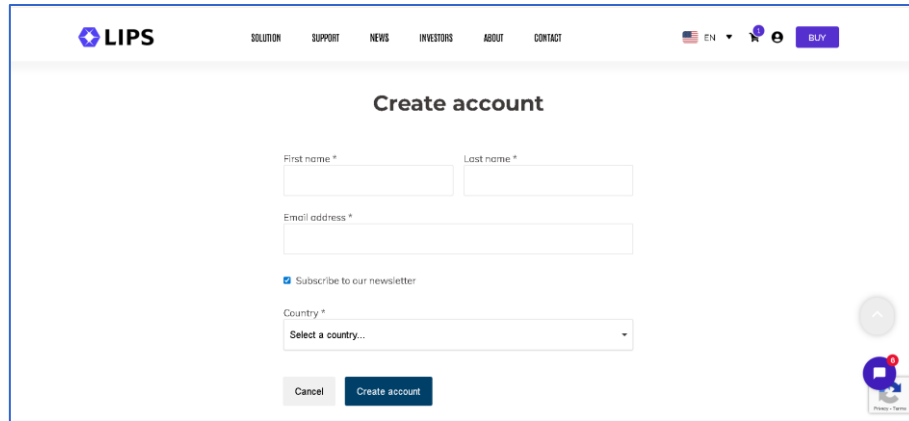


Step 2 Order & Payment Confirmation

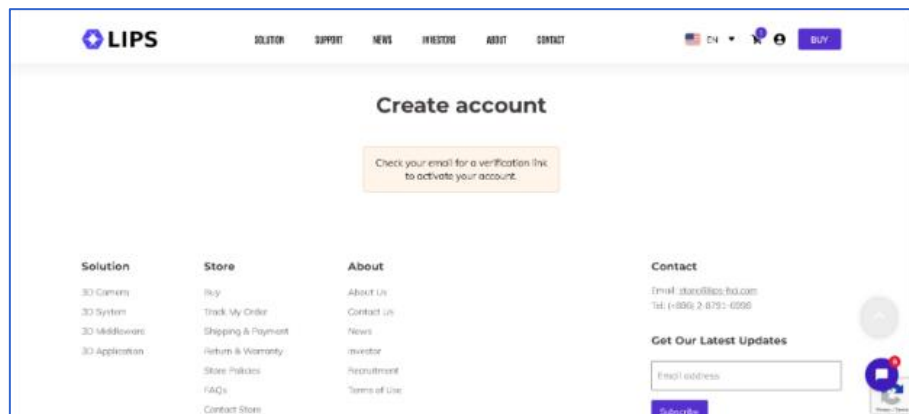
Once the order is placed, the user will receive an Order Confirmation email. After payment is confirmed, the system delivers a Payment Confirmation email with an account registration or login link.

Step 3 Register or Login

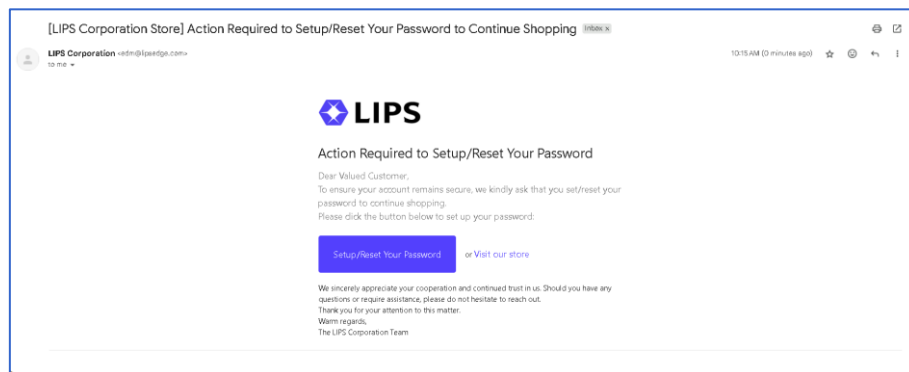
Existing users can log in directly. New users must register using the same email address they provided during purchase to create a password.



The screenshot shows the 'Create account' page on the LIPS website. The page has a header with the LIPS logo and navigation links: SOLUTION, SUPPORT, NEWS, INVESTORS, ABOUT, CONTACT. There is also a language selector (EN), a user icon, and a 'BUY' button. The main content area is titled 'Create account' and contains the following fields: 'First name *', 'Last name *', 'Email address *', a checkbox for 'Subscribe to our newsletter', and a 'Country *' dropdown menu with the text 'Select a country...'. At the bottom are 'Cancel' and 'Create account' buttons. A small 'Privacy Policy' link is visible in the bottom right corner.



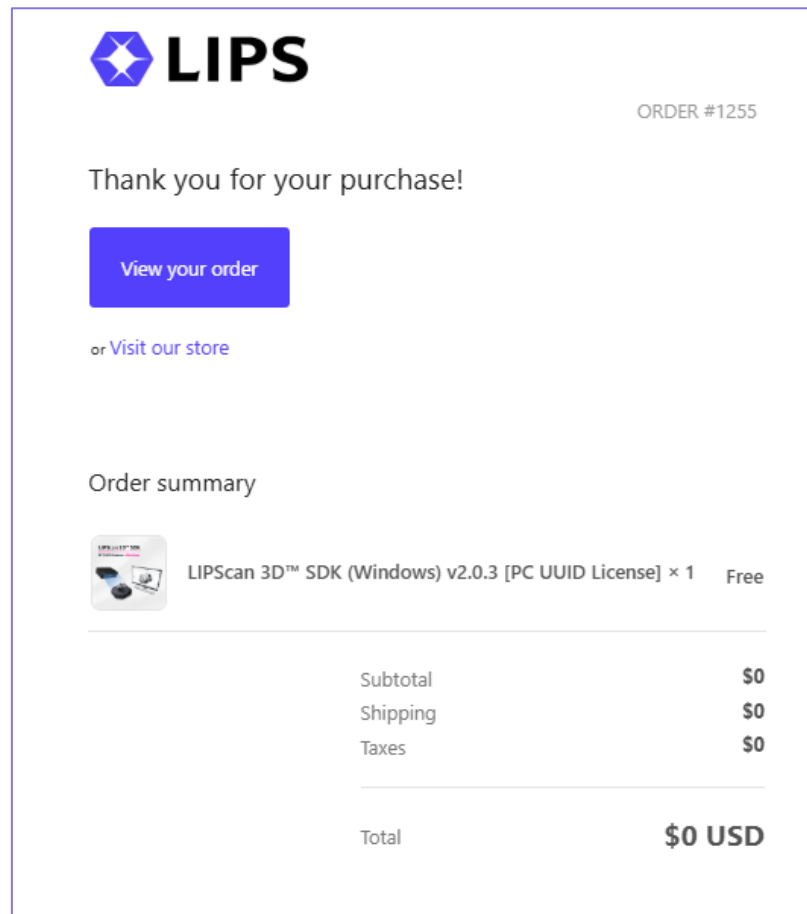
This screenshot shows the 'Create account' page after registration. A yellow message box says 'Check your email for a verification link to activate your account.' Below this is a navigation menu with four columns: 'Solution' (3D Camera, 3D System, 3D Middleware, 3D Application), 'Store' (Buy, Track My Order, Shipping & Payment, Return & Warranty, Store Policies, FAQs, Contact Store), 'About' (About Us, Contact Us, News, Investor, Recruitment, Terms of Use), and 'Contact' (Email: store@lips.hci.com, Tel: (+886) 2-8791-6998). There is also a 'Get Our Latest Updates' section with an email input field and a 'Subscribe' button. The header and footer are consistent with the previous screenshot.



The screenshot shows an email from 'LIPS Corporation <edm@lipsedge.com>' with the subject '[LIPS Corporation Store] Action Required to Setup/Reset Your Password to Continue Shopping'. The email body contains the LIPS logo and the title 'Action Required to Setup/Reset Your Password'. The text reads: 'Dear Valued Customer, To ensure your account remains secure, we kindly ask that you set/reset your password to continue shopping. Please click the button below to set up your password.' Below this is a button labeled 'Setup/Reset Your Password' and a link 'or Visit our store'. The email concludes with a thank you message and a signature from 'The LIPS Corporation Team'.

- Entering the password allows the user to activate the account.
- Now the user can see his cart to check out the product. Enter all relevant information and select the preferred payment method (Bank transfer and PayPal)

- The user will receive a purchase confirmation email once the payment is received.



Step 4 Email Verification (OTP)

After the payment is received, the user will receive another email with registration for the user's dashboard and dashboard link.



Robotics Vision Platform &
Edge AI Solutions Provider



Thank You for Your Purchase!

 **Payment Confirmed**

Dear santhirm1,

We have successfully received your payment, and your software license is now ready for activation!

After you receive the LIPS camera, follow the steps below to activate your software license.

1. Register Your Account

Please click the button below to access the registration page:

Register Account Now

 **Important Notice:** Please ensure you register using the same email address that was used for this purchase.
This allows our system to correctly identify your license.

2. Manage Your License

After completing registration, you can manage and download your license from the License Management Platform:

Access License Management

 **What You Can Do in the License Management Platform:**

-  View your software license details
-  Download license files
-  Manage license settings
-  Monitor usage status

- The user must use the same email he used for the purchase to register for the user's dashboard.



Sign up

Create a new account.

Email address

Name

Password

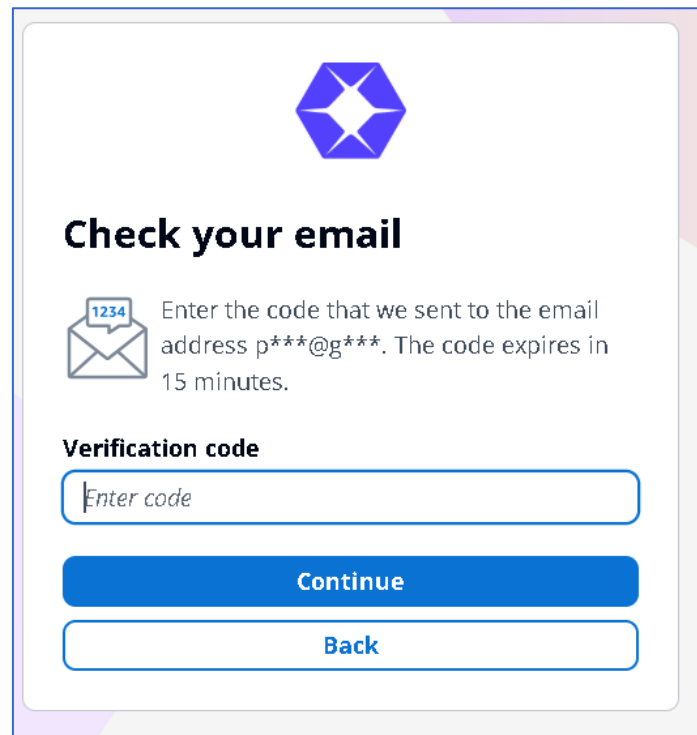
Confirm password

☐ Show password

Sign up

Have an account already? [Sign in](#)

- A one-time verification code (OTP) will be sent to a registered email.
Enter the code to access the Customer Dashboard.





Check your email

 Enter the code that we sent to the email address p***@g***. The code expires in 15 minutes.

Verification code

Continue

Back

- Customer Dashboard

From the dashboard, users can view purchased products, check token status, generate licenses, and download license files.

LIPS license tool						
Logged in as: santhimis2017@gmail.com Sign out User Manual						
ProductId	Serial Number	Token is used	Create Date	Expire Date	License	
3D Scan SDK v2.0.3	N/A	No	N/A	N/A	Create	
Body Pose v7.1 (Pro)	924322063056	Yes	2026-04-30T00:00:00	Perpetual	Download	
Body Pose v7.1 (Pro)	0200HH4300491	Yes	2026-04-30T00:00:00	Perpetual	Download	
Body Pose v7.2	N/A	No	N/A	N/A	Create	
Body Pose v7.2	N/A	No	N/A	N/A	Create	
Body Pose v7.2	N/A	No	N/A	N/A	Create	

3. Generate License

3.1 Generate License

Before generating the license, verify these prerequisites:

Prerequisites

1. [Hardware setup](#) (Navigate to DOCUMENTS, INSTALLATION & SETUP-
-> and select the user's manual specific for the camera)
2. [Software setup](#)
3. How to find Camera serial number/UUID
(https://www.youtube.com/watch?v=n8_qCOFRdEk)
4. License setup (<https://www.youtube.com/watch?v=FxvgcKn-AMA>)

1. The user can find the **user's manual** on the lefthand side of the dashboard to check the process to generate license

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
3D Scan SDK v2.0.3	N/A	No	N/A	N/A	Create
Body Pose v7.1 (Pro)	924322063056	Yes	2026-04-30T00:00:00	Perpetual	Download
Body Pose v7.1 (Pro)	0200HH4300491	Yes	2026-04-30T00:00:00	Perpetual	Download
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2 (Pro)	924322063056	Yes	2026-05-29T00:00:00	Perpetual	Download
Body Pose v7.2 (Pro)	0200HH4300491	Yes	2026-05-29T00:00:00	Perpetual	Download

2. Click the Create button.

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
3D Scan SDK v2.0.3	N/A	No	N/A	N/A	Create
Body Pose v7.1 (Pro)	924322063056	Yes	2026-04-30T00:00:00	Perpetual	Download
Body Pose v7.1 (Pro)	0200HH4300491	Yes	2026-04-30T00:00:00	Perpetual	Download
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2 (Pro)	924322063056	Yes	2026-05-29T00:00:00	Perpetual	Download
Body Pose v7.2 (Pro)	0200HH4300491	Yes	2026-05-29T00:00:00	Perpetual	Download

3. A window pops-up.

License Generator

Serial Number/UUID (1-50 chars)

Generate

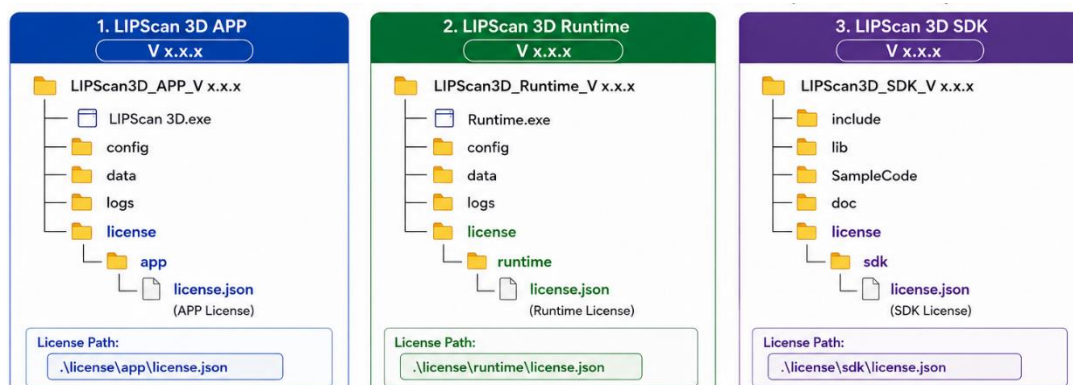
Cancel

4. Enter the camera serial number/UUID Number
5. Click Generate.
6. Download the license file and place it in the designated application folder (Figure 1 & Figure 2).

Figure 1: Customer Dashboard

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
3D Scan SDK v2.0.3	92432206305	Yes	2026-06-24T00:00:00	Perpetual	Download
3D Scan SDK v2.0.3	E1E34EA3-983E-1849-B3F9-C1433B49DAFB	Yes	2026-06-25T00:00:00	Perpetual	Download

Figure 2: License Placement



1. Generating UUID number: Windows:

Open Terminal: type

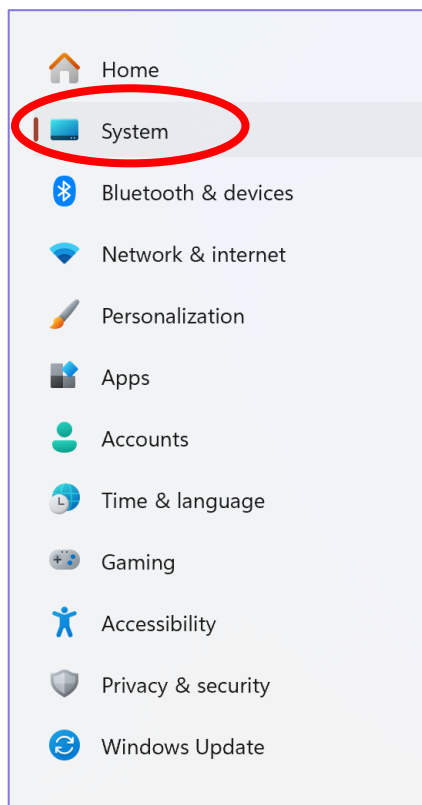
wmic path win32_computersystemproduct get UUID

“If you are receiving a "wmic is not recognized" error, it is likely because Microsoft has officially deprecated and removed the **WMIC** utility by default in newer versions of Windows 11 (such as 24H2 and later).”

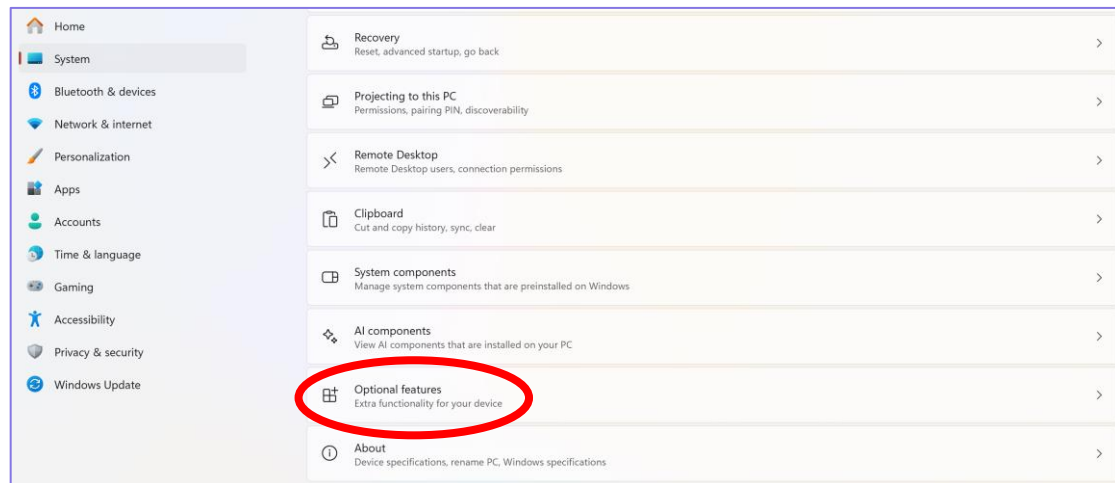
```
The system cannot find the file specified.
Clear backup files of mesh history
Import GUI english version resource file : C:\Users\000378\Laptop data\old laptop data\softwares\LIPScan3D_APP_v3.0.2.203 test\resource_en.bin
Import GUI chinese version resource file : C:\Users\000378\Laptop data\old laptop data\softwares\LIPScan3D_APP_v3.0.2.203 test\resource_tw.bin
Detect Camera : AE400 Series
Cannot reach server or no response. Retry... IP:192.168.3.100
Create camera success
Device name : Intel RealSense D415
Initialize specified camera successfully.
'wmic' is not recognized as an internal or external command,
operable program or batch file.
PS C:\Users\000378\Laptop data\old laptop data\softwares\LIPScan3D_APP_v3.0.2.203 test>
```

Now follow the steps to add this feature

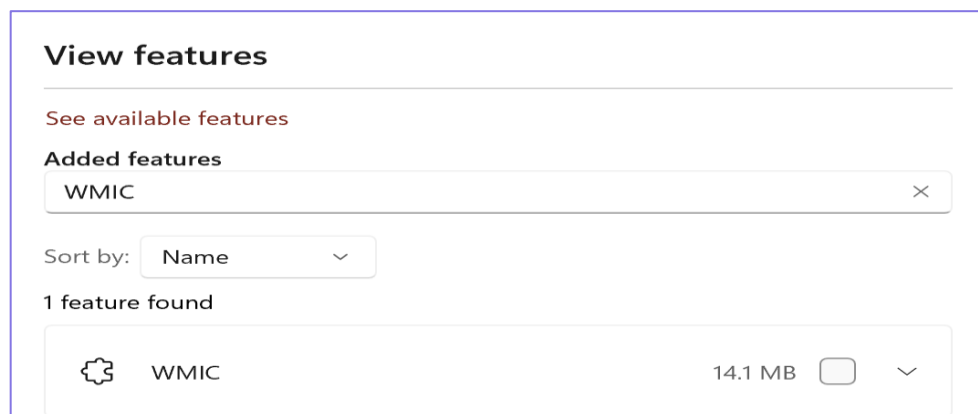
Open settings → system



System → Optional Features



Optional Features--? See available Features
Now search “WMIC”



Then download



WMIC is installed on your computer.

Now use the command in terminal to find the UUID (**wmic path**



win32_computersystemproduct get UUID)

```
Windows PowerShell
Copyright (C) Microsoft Corporation. All rights reserved.

Install the latest PowerShell for new features and improvements! https://aka.ms/PSWindows

PS C:\Users\000378> wmic path win32_computersystemproduct get UUID
E1E34EA3-983E-1849-B3F9-C1433B49DAFB
PS C:\Users\000378> |
```

3.2 Understanding the License dashboard

Here the user's actions are available.

- **Product ID:** The software product purchased
- **Serial Number:** The camera serial number associated with this license.
- **Token is Used:** Shows whether the license has already been generated:
 - **Yes** – The license has been created.
 - **No** – The license has not been created yet and can be generated.
- **License:** User can download the generated license here.

After downloading the license copy, paste it into the appropriate application folder.

Figure 3: Sample Customer Dashboard

ProductId	Serial Number	Token is used	Create Date	Expire Date	License
3D Scan SDK v2.0.3	92432206305	Yes	2026-06-24T00:00:00	Perpetual	Download
3D Scan SDK v2.0.3	N/A	No	N/A	N/A	Create
Body Pose v7.1 (Pro)	924322063056	Yes	2026-04-30T00:00:00	Perpetual	Download
Body Pose v7.1 (Pro)	0200HH4300491	Yes	2026-04-30T00:00:00	Perpetual	Download
Body Pose v7.2	92432206305	Yes	2026-06-24T00:00:00	Perpetual	Download
Body Pose v7.2	N/A	No	N/A	N/A	Create
Body Pose v7.2	N/A	No	N/A	N/A	Create

4. Contact Support

If any problem occurs during license generation, contact to our Customer Support team for help.

Contact Information

Address:

2F, No. 100, Ruiguang Rd., Neihu Dist., Taipei 114, Taiwan (R.O.C.)

Phone:

Tel: (+886) 2-8791-6998

Fax: (+886) 2-8791-8996

Email:

support@lips-hci.com

Before contacting support: Please prepare the registered email, product name & version, camera serial number, error message/screenshot, and operating system.

5. Appendix (Private by owner)

5.1 Regulatory Compliance Notice



FCC Compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



FCC Label Notice



This device complies with part 15 of the FCC Rules. Operation is subject to the following conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.



CE Compliance

This is a Class B product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



RoHS Compliance

All lead-free products offered by the company comply with the requirements of the European law on the Restriction of Hazardous Substances (RoHS) directive, which means our manufacture processes and products are strictly “lead-free” and without the hazardous substances cited in the directive.



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